

Waikanae Beach

TOP 10 Holiday Park

 0800 867 563
  www.waikanaebeachtop10.co.nz
 280 Grey Street, Gisborne ph: 06 867 5634 info@waikanaebeachtop10.co.nz



helpful information

first to see the new day

Reception 8am-9pm 7days a week

Check-In time 2pm – 8:45pm

Check-Out time 10am

Visitors Come and visit us here at reception before entering the park, Please park visitor vehicles out on the road or in the surrounding car parks.

Pets Sadly we are unable to accept pets.

Noise We all like to have fun! But we all like our beauty sleep too so please be understanding and respectful to other guests by keeping the noise down between 10pm and 8am.

Alcohol If you are having a end of day refreshment please keep this inside your Unit or Site, Enjoy!

Rubbish Keep Gisborne beautiful by picking up all your rubbish and putting it in the bins provided around the park, Thanks.

Recycling We have recycling stations all over the place here at Waikanae Beach TOP10 it is a great way to help out Mother Nature!

Waste Station This is located at the back of the park next to Block C.

Mail If we get sent some mail for you we will put your name up on the blackboard out the front of the office so pop down grab the mail and have a chat.

Damage Please take care here at Waikanae Beach this is our home, Please do not smoke in our Units and let us know if something gets/is broken.

Security We ask you to take good care of all your personal belongings and keep them safe as we cannot take responsibility if they go missing.

Night Phone This is for lock outs and emergencies, one of our lovely staff will rush down in their pyjamas to help you out, all you have to do is push the intercom at the office and wait for a response.

Keys/Swipe Cards Keep these in a safe place.

There will be a charge for any keys or swipe cards lost All machines take \$2.00 coins it costs \$4.00 per wash and \$4.00 per dry. Pegs are for sale at this office for those beautiful sunny days.

Games/T.V Rooms Sky Television, table tennis, Internet and more to keep the kiddies (big & small) busy on a rainy day. Table Tennis and Ping-Pong balls are for sale in the office.

Internet WI-FI 100mb password located in reception. Internet Kiosk in reception or purchase IAC Password from us to use on your laptop, phone, ipad ect. You can also pay online using your credit card.

Refunds Sorry but there are no refunds on early departure, if you would like any more information on our refund/ cancellation policy please don't be shy, pop your head in at the office our lovely staff are here to help.

USEFUL NUMBERS

Emergency Services – 111

Gisborne Hospital _____ 06 869 0500

Gisborne Police Station _____ 06 869 0200

Gisborne Taxis _____ 06 867 2222

Emergency Procedures

Fire In the event of a fire please evacuate your unit or site and assemble on the grass area on the beach front by the office. Call 111 once you are safely in the assembly area.

Earthquake In the event of a prolonged earthquake make sure you duck and cover, Possible threat of a tsunami: leave the park quickly but safely and get as far inland and as high up as you can.



where to find us



Top experience...always